



Greater Michigan Quality Guarantee Home Protection Plan

Frequently Asked Questions

About the Home Protection Program's Plumbing, Fire Sprinkler and HVAC Protection

The following is provided to assist with your knowledge of the program. It is not meant to be all-inclusive. For all specifics on the program, please see section "[The Plan](#)", on this Website.

What Is the Greater Michigan PMC/UA 190 Quality Guarantee Homeowner's Protection Plan?

The Greater Michigan PMC/UA Quality Guarantee Homeowner's Protection Plan (PMC/UA QGHPP) is provided through participating building and mechanical contractors. It helps you get the most of your time and money by **providing five (5) years of security for your plumbing, piping, fire protection and/or heating, ventilation and air conditioning ("HVAC") systems.**

The Greater Michigan PMC/UA Quality Guarantee Plan ensures you receive the maximum protection available in the industry.

What Does The Plan Cost?

This Plan is provided free of charge for any home that is accepted for coverage by PMC/UAQGHPP.

Can Anyone Register?

Only if you purchased a home through a Builder that utilizes Greater Michigan PMC / UA 190 Affiliated Contractors.

Sponsors

The Plan

Frequently Asked
Questions

Participating
Contractors

Contact Us

What Is The Scope of Coverage?

This Plan provides for repairs and corrections of failures or defects in the home's plumbing and/or piping system (e.g. drain, waste, vent, potable water systems), as well as the home's fire protection (e.g., fire sprinkler) and HVAC (heating, ventilation and air conditioning) **caused by deficiencies or defects in the workmanship by the Original PMC/UAQGHPP Contractor.**

How Long Does The Coverage Last?

The Plan lasts for FIVE (5) Years. The term of this Agreement will be five (5) years from the date of closing on the home, as specified above. To the extent that covered work is subject to a warranty provided by another party, including the original builder or contractor, the warranty provided by this Agreement shall be supplemental.

What ISN'T Covered?

This Plan does not include defects or failures of manufactured items including but not limited to fixtures, water heaters, toilets, sinks, garbage disposals, lavatories, valves, fans, air conditioners or pumps or related piping. This plan does not provide for repair of damage or correction of conditions caused by abuse, neglect, failure to maintain, or negligent use of the plumbing and/or piping system in the home, such as freezing, clogging or stoppage of pipes.

Is This An Insurance Program?

This Plan is not an insurance policy, buy solely a service warranty/repair Agreement.

PMC/UAQGHPP'S LIABILITY IS LIMITED SOLELY TO THE COST OF REPAIRING OR CORRECTING FAILURES OR DEFECTS IN THE HOME'S PLUMBING, PIPING, FIRE PROTECTION AND/OR HVAC SYSTEM(S) RESULTING FROM DEFECTIVE WORKMANSHIP. PMC/UAQGHPP'S LIABILITY IS LIMITED TO THE REPAIR AND CORRECTION OF SUCH DEFECTIVE WORKMANSHIP. PMC/PMC/UAQGHPP DOES NOT WARRANT EQUIPMENT AND IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE CAUSED TO OTHER PARTS OF THE HOME BY A DEFECT OR DEFICIENCY IN THE PLUMBING, PIPING, FIRE PROTECTION, and/or HVAC SYSTEM(S).

How Do I Register?

After your system is installed by a PMC/UA Quality Guarantee affiliated-contractor, all you have to do is fill out and send in the service contract. You will begin to enjoy the security of the Greater Michigan PMC/UA Quality Guarantee Plan immediately.

What does "home" mean?

In this Agreement, "home" means a single-family house, or a single unit in a multi-unit residential structure in which title to the unit is transferred to the Owner.

Is The Plan Easy to Maintain?

Yes! To maintain your Greater Michigan PMC/UA Quality Guarantee warranty, use **Greater Michigan PMC/UA Quality Guarantee affiliated-contractors** for additional plumbing, piping, fire protection and/or HVAC needs. Affiliated contractors and their employees provide professional and expert service you can rely on.

Are Greater Michigan PMC/UA 190 Affiliated Contractors Skilled and Capable?

Absolutely ! Your home has the Best.

To ensure they provide expert service, Greater Michigan PMC/UA Quality Guarantee affiliated-contractors and their employees continuously upgrade their skills and knowledge through UA certified educational programs.

Can I Be Rejected From The Program?

The PMC/UAQGHP may reject an Owner if it finds:

- A. The home is not constructed according to local approved building codes;
- B. The work is not performed by a PMC/UAQGHP participating contractor;
- C. The work is not inspected as required by applicable building codes and laws.
- D. The Owner failed to execute this Service Contract within ninety (90) days of the date of closing indicated above.

If There Were A Dispute, How Would It Be Handled?

The parties agree that any disputes or claims arising under this Agreement that cannot be resolved directly by the parties shall be submitted to binding arbitration pursuant to the rules and procedures of the American Arbitration Association.

What Is The Maximum Liability of the PMC/UAQGHPP?

The maximum liability of PMC/UAQGHPP under this Agreement is \$1,000.00 per home. The first repair call will be without charge to the owner. Thereafter, the owner will be charged and responsible for paying the first \$50.00 charged for each repair call.

Is the PMC/UA Quality Guarantee is Transferable?

Your Greater Michigan PMC/UA Quality Guarantee Homeowner's Protection Plan is transferable during the first five years of residence, which is an attractive selling point should you decide to move.

[Sponsors](#) | [The Plan](#) | [FAQ](#) | [Participating Contractors](#) | [Contact Us](#)